# De-Mystifying the Employee Investigation and Disciplinary Process

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## What Triggers an Investigation?

- Violation of the law
- Violation of College or State policy
- Misconduct
- Unacceptable job performance
- Insubordination
- Excessive absenteeism or tardiness
- Student complaint
- Supervisor or colleague complaint

## How Is an Investigation Conducted?

- Data collected from supervisor or person making the report or complaint
- Interview witnesses and collect statements
- Collect and review any physical or testimonial evidence
- Review email or other electronic evidence
- Review law or policy being violated

#### Alternate Assignments

- ➤ To facilitate the investigation, the employee may be placed on an Alternate Assignment while the investigation is being conducted
- Employee remains on the payroll
- Employee is given a project to work on at home or another non-campus location
- Employee may be barred from coming on campus

#### What is an Interrogation?

- An interrogation is a fact finding meeting conducted by HR with the employee being investigated
- Advance notice is provided
- The employee may have union representation or legal representation
  - Private attorney is at the employee's expense
- A Statement of Rights is provided to the employee
- The employee is informed that failure to tell the truth may be grounds for disciplinary action
- CSEA interrogations are recorded
  - Copy given to the employee/union representative
- UUP and PBA interrogations are not recorded
- A list of questions is prepared in advance
- Employee has an opportunity at the end to advocate for him/herself
- Employee is told that any form of retaliation against someone who has filed a report, or is thought to have filed a report, is grounds for disciplinary action in and of itself

#### What are Possible Outcomes?

- No finding of guilt (no action taken)
- Counseling memo (non-disciplinary)
- Notice of Discipline and penalty
  - Reprimand
  - Suspension
  - Monetary fine
  - ▶ Termination of employment
- What actions are taken are based on the severity of the misconduct and prior disciplinary history

# What is a Notice of Discipline?

- A Notice of Discipline is a written document provided to the employee stating the charges and the penalty that is being recommended
  - Separate charge for each incident and violation of policy and law
- ► The penalty does not take effect for 10 days (UUP), 14 days (PBA), or 21 days (new CSEA), which allows the employee to request a grievance hearing if he/she wishes
- If a grievance hearing is requested, the penalty does not take effect until the grievance process has been completed

#### **Grievances**

- Step 2 SUNY System Administration Employee Relations
- Step 3 Arbitration
- Can be a lengthy wait for these hearings to be scheduled
- Hearings may be expedited if suspension or termination was recommended
- Note: Different process for CSEA Time and Attendance Grievances

#### Settlements

- Sometimes an employee may decide that he/she would prefer to resign as opposed to proceeding with an investigation and/or the grievance process
- ► A settlement agreement is drafted, and signed by the employee, union and management

# Can Someone Be Terminated Even If They Are Permanent?

Yes! Serious misconduct is grounds for termination, even when an employee has received continuing appointment, tenure or permanency

## Can Someone Be Arrested for Misconduct at Work?

- Yes! UPD will investigate criminal misconduct
  - Individual may be subject to disciplinary charges AND criminal charges

### Confidentiality

- Results of disciplinary investigations and grievances are not shared publicly
  - ► This sometimes leads to the false impression that "nothing is being done"

## Relevant Union Contract Language

- CSEA
  - ► Article 33, Discipline
  - Article 34, Grievance and Arbitration Procedure
- UUP
  - Article 7, Grievance Procedure
  - Article 19, Discipline
- PBA
  - Article 7, Grievances and Arbitration
  - ► Article 8, Discipline
- NYS Collective Bargaining State-Union Contracts
  - www.goer.ny.gov/Labor\_Relations/Contracts

## Questions?



